

## Complaint Data for Mojo Markets Pvt Ltd

Data for the month ending – Feb 2023

S No.	Received from	Pending at the end of the last month	Received	Resolved *	Total Pending #	Pending complaints >3 months	Average resolution time ^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	1	1	0	0	3
3	Other Sources (if any)	0	0	0	0	0	0
	<b>Grand Total</b>	0	1	1	0	0	3

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

### Trend of monthly disposal of complaints

S No.	Month	Carried forward from previous month	Received	Resolved *	Pending #
1	April 2022	1	0	1	0
2	May 2022	0	0	0	0
3	June 2022	0	0	0	0
4	July 2022	0	0	0	0
5	Aug 2022	0	0	0	0
6	Sep 2022	0	1	1	0
7	Oct 2022	0	1	1	0
8	Nov 2022	0	0	0	0
9	Dec 2022	0	1	1	0
10	Jan 2023	0	0	0	0
	<b>Grand Total</b>	<b>1</b>	<b>3</b>	<b>4</b>	<b>0</b>

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month.

### Trend of annual disposal of complaints

S No.	Year	Carried forward from previous year	Received	Resolved *	Pending #
1	2018-2019	0	0	0	0
2	2019-2020	0	0	0	0
3	2020-2021	0	0	0	0
4	2021-2022	0	4	3	1
	<b>Grand Total</b>	0	4	3	1

\* Inclusive of complaints of previous years resolved in the current year.

# Inclusive of complaints pending as on the last day of the year.